CERTIFICATE

Management Service Unit
of TÜV SÜD Türkiye

certifies that

ERCiYES
ÇELiK HALAT

ERCİYES ÇELİK HALAT TEL SAN. TİC. A.Ş.
MİMAR SİNAN OSB. 19. CAD. NO:32 MELİKGAZİ
KAYSERİ / TÜRKİYE

has established and applies
a Customer Complaints Management System for

DESIGN AND PRODUCTION OF STEEL
WIRES AND ROPES

An audit was performed,
Report No: **712925004**

Proof has been furnished that the
requirements according to

ISO 10002:2018

are fulfilled.

Certificate Registration No.: **26 2 712925004**

Initial Issue Date: **27.11.2023**
Issue Date: **27.11.2025**
Certificate Validity Date: **26.11.2026**
Revision date / Rev. No: **- / -**

TÜV SÜD Türkiye
Management Service Unit

Complaints Management
TÜV SÜD
ISO 10002

26-SER-00247

CERTIFICATE • CERTIFICATE • CERTIFICATE • CERTIFICATE
TÜV SÜD TÜV SÜD TÜV SÜD