

BELGE

شهادة

СЕРТИФИКАТ

ZERTIFICAT

CERTIFICATE



Türkiye

# CERTIFICATE

Management Service Unit  
of TÜV SÜD Turkey

certifies that



**ERCIYES ÇELİK HALAT TEL SAN. TİC. A.Ş.**  
MİMAR SİNAN OSB. 19. CAD. NO:32 MELİKGAZI/ KAYSERİ,  
38000 - TÜRKİYE

has established and applies  
a Customer Complaints Management System for

**DESIGN AND PRODUCTION OF STEEL  
WIRES AND ROPES**

An audit was performed,  
Report No: **712925004**

Proof has been furnished that the  
requirements according to

**ISO 10002:2018**  
are fulfilled.

Certificate Registration No.: **23 2 712925004**

Initial Issue Date: **27.11.2023**  
Issue Date: **27.11.2023**  
Certificate Validity Date: **26.11.2024**  
Revision date / Rev. No: - / -

*KIRAZ*

TÜV SÜD Turkey  
Management Service Unit



06824

Further info: +90 212 347 98 10  
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